

C. Role of Stakeholders

C.1 The rights of stakeholders that are established by law or through mutual agreements are to be respected.		
<i>Does the company disclose a policy and practices that address :</i>		
C.1.1	The existence and scope of the company's efforts to address customers' welfare?	Annual Report / Company website / Sustainability or Corporate Responsibility Report (CSR) / Annual CG Report
C.1.2	Supplier/contractor selection procedures?	
C.1.3	The company's efforts to ensure that its value chain is environmentally friendly or is consistent with promoting sustainable development?	
C.1.4	The company's efforts to interact with the communities in which they operate?	
C.1.5	The company's anti-corruption programmes and procedures?	
C.1.6	How creditors' rights are safeguarded?	Annual Report / Company website / Financial statements / Annual CG Report.
C.1.7	Does the company have a separate report/section that discusses its efforts on environment/economy and social issues?	Annual Report / Company website / Sustainability or CR Report.

C.2 Where stakeholder interests are protected by law, stakeholders should have the opportunity to obtain effective redress for violation of their rights.		
C.2.1	Does the company provide contact details via the company's website or Annual Report which stakeholders (e.g. customers, suppliers, general public etc.) can use to voice their concerns and/or complaints for possible violation of their rights?	Company website/Annual Report.

C.3 Mechanisms for employee participation should be permitted to develop.		
C.3.1	Does the company explicitly disclose the policies and practices on health, safety and welfare for its employees?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.
C.3.2	Does the company explicitly disclose the policies and practices on training and development programmes for its employees?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.
C.3.3	Does the company have a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.

Source Document/ Location of Information

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C.4 Stakeholders including individual employee and their representative bodies, should be able to freely communicate their concerns about illegal or unethical practices to the board and their rights should not be compromised for doing this.		
C.4.1	Does the company have a whistle blowing policy which includes procedures for complaints by employees and other stakeholders concerning alleged illegal and unethical behaviour and provide contact details via the company's website or annual report	Annual Report / Company website / Annual CG Report.
C.4.2	Does the company have a policy or procedures to protect an employee/person who reveals alleged illegal/unethical behaviour from retaliation?	Annual Report / Company website / Annual CG Report.